



La Bibliothèque Dentinger

PLAN OF SERVICE 2022-2026

Our Mission

The Falher Library/Bibliothèque Dentinger is a vibrant learning and social centre that is much more than books.

Our technology allows people to explore the world from their own community.

We are “the Place to BEE” in the Smoky River Region, and aspire to be the vibrant heart of our bilingual communities.

This document outlines the direction that the Falher Intermunicipal Library will take over the next 5 years. The plan was developed using input from: The Falher Intermunicipal Library user survey, Library Board members, and Library staff.

This Plan of Service was approved by the Board December 2021.



Image taken from Google

CREATE YOUNG READERS

GOAL: *Children from birth to age five will have programs and services designed to ensure that they will enter school ready to learn to read, write, and listen.*

OBJECTIVE:

Parents and caregivers will take home more board books and also increase their use of electronic literacy and ATB Children's Corner learning tools to enjoy reading with their children.

1. More picture books (French & English) will be signed out to enjoy at home.
2. TumbleBooks and in-house learning tools usage will increase.



ENCOURAGE LIFELONG LEARNING

GOAL: *To encourage and promote lifelong learning opportunities for children and adults through activities and materials provided by the library.*

OBJECTIVE:

To provide community programs for all ages, partnering and using volunteers where it makes sense to provide as many options and variety as possible to help support increased quality of life and opportunities for learning for all the residents of our region.

1. Our focus is on offering programs where we have unique resources or expertise:
 - Library e-Resource Training (Mango Languages, Zinio, Hoopla, Tumble Books, etc.)
 - Author tours, book clubs
 - School support (Story Time kits, Library Visits, Tween Events, Legacy Hours)
 - Public movie showings (with theater popcorn)
 - Free evening family-friendly events (Story Time, Family Game Night, etc.)
 - Accessing adult program content / speakers by Webinar / Skype
2. We partner with other local groups to offer additional programming to:
 - Offer more content
 - Meet shared objectives
 - Showcase local groups and expertise
 - Be able to offer more programs, by sharing costs and volunteers



PROMOTE CREATIVITY

GOAL: *To encourage and promote creativity in all ages through programming and resources.*

OBJECTIVE:

To offer as many opportunities as possible for all ages to engage in activities and events that allow their creativity to shine. By partnering with volunteers and other community resources we will offer at home options and in person options when possible.

1. Offering take and make kits of prepared crafts/activities for adults and children to work on at home.
2. TD Summer Reading Club activities run each summer for children.
3. A variety of reading materials; eg. How to Books, Graphic Novels, Audio Books etc.



KEEPING THE COMMUNITY CONNECTED

GOAL: *To provide a safe and caring environment where the public feel connected to their community and beyond.*

OBJECTIVE:

By offering resources to the community we will help people stay connected to others in a time of distance and uncertainty.

1. The community members will have access to free wifi inside and outside the library building.
2. Information and postings of community events will be shared on the library social media, newsletter and displayed in the library.
3. Working with other organizations we will reach a broader audience.



PROVIDE A SAFE AND SUPPORTIVE ENVIRONMENT

GOAL: All residents (members and non-members) will have a safe and welcoming place to meet and interact with others

GOAL: All residents (members and non-members) will have a safe and welcoming place to sit quietly and read.

GOAL: All residents (members and non-members) will have a safe and welcoming place to use technology to connect with others.

OBJECTIVE:

By welcoming all residents into the library we will provide a safe and supportive environment. Any person may spend time within the library interacting with others, using technology or reading. The staff will welcome and support all individuals in all ways possible.

1. Staff will provide help finding library resources
2. Will provide information on community events and help clients find the right resources in our community.
3. Follow and enforce a Zero Harassment Policy.

GENERATE CAREER OPPORTUNITIES

GOAL: *We support local employers and people looking for jobs.*

GOAL: *In conjunction with our local high schools, we provide job and career resources to support teens.*

GOAL: *Offer bilingual client help, helping patrons understand resources in English and French.*

OBJECTIVE:

1. The Library will provide a regional Career Resource Center, under contract with Alberta Works Human Services.

- Basic services include a Job Board, accessing online and written ALIS resources, Resume Preparation and Job Application assistance, assistance with computer basics, free job-related phone, fax and printing services.

2. The Career Resource Center Coordinator provides support for students, including:

A. Class in-service sessions on job / career topics:

These sessions are completed at the request of the school, and may include - How to Access / Use ALIS, Awareness of the Impact of Social Media when you apply for work, etc.

B. In-CRC assistance

- Help identify their skills to prepare their resume and apply for work.
- Connecting teens to paid / volunteer opportunities to build their skills and resume.
- Exam Supervision

3. Help translate employment resources for patrons.

- By having bilingual staff working at the Career Resource Center patrons are able to get help with understanding documents written in either English or French.