



La Bibliothèque Dentinger

Falher Regional Intermunicipal Library Board **Strategic Plan of Service** **2017 – 2021**

Approved by the Board of Directors January 3, 2017

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Introduction and Message from the Chair

The Falher Library / Bibliothèque Dentinger is dedicated to providing French and English literary resources and programming to support the needs of our vibrant, bilingual communities and the surrounding Smoky River region.

Municipal participation in the Peace Library System allows us to provide the residents of Donnelly, Falher, Girouxville & the M.D. of Smoky River access to extensive library resources Alberta-wide using interlibrary loans and shared e-resource licensing.

We are definitely much more than books.

Patrons of all ages have enthusiastically embraced new technology and the ability to access resources online - we truly are a **BiblioTECH**.

In 2016 we expanded our staff and dedicated a portion of the Library to provide contract services for Alberta Human Services, Alberta Works, as the Falher Library Career Resource Centre. We help people find work, and build skills and connections with local employers and their community.

We are a friendly, free, safe and comfortable public meeting place, where everyone is welcome, and encouraged to enjoy our facility and use **Their library, Their way** (by using public computers, getting assistance for looking for employment or a community service, using WIFI in our Friends' cozy coffee corner, enjoying a program, reading to a child, or by using their FREE local library card to borrow items from our collection), supported by excellent customer service provided by our bilingual staff.

Starting in April, 2017, we will be open every Thursday from 5:00 – 8:00 pm, to provide increased access to the Library. These evenings will be **Unplugged Family Nights**; to encourage the love of reading and learning with family and friends (new & old).

For those unable to make it to us, we plan to increase ways to bring the Library to them, working with community partners, the Friends of the Falher Library and outreach volunteers.

We continue to seek input from our patrons and communities, and look for ways to collaborate with other non-profit organizations to enhance the quality and availability of literary resources, programs and services to all residents in our region.

Our Strategic Plan will be reviewed each year to ensure that goals are still relevant and prioritized to meet new challenges and opportunities as they arise.

Jackie Hockey, Chair
FALHER REGIONAL INTERMUNICIPAL LIBRARY BOARD

We are YOUR library, and are much more than books! We are THE place to BEE....



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2017 will be the 71st year of library history in our region - see Appendix I.

